

# Sarah Kimes

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## Experience

Oswegoland Park District  
Greater Chicago area  
**Museum Assistant**

June 2013 – present

- Design 12 special exhibits involving specific historical topics relevant and interesting to local community members.
- Collaborate with 5 coworkers to analyze internal communication methods, research new technical options, and recommend next steps to upper management.
- Develop 10 product offerings and use previous feedback to iterate and improve their content and designs.
- Research public opinion and awareness of museum programs by gathering feedback from hundreds of community members and reporting information to management.

Illinois Institute of Technology  
Greater Chicago area  
**User Research Intern**

May – August 2019

- Developed and led user research study by defining research question, choosing methods to gather data, recruiting participants, and scheduling tests and interviews.
- Interviewed 7 users to gather and analyze ethnographic information as it related to specific user research study.
- Led 4 usability tests employing 3 different tasks in order to test new technical platform and observe noticeable user issues.

Association for Information Science & Technology  
University of Illinois, Urbana-Champaign  
**Student Chapter President**

August 2018 – May 2019

- Led efforts to restart student chapter by collaborating with 4 student leaders to recruit more interested people within graduate school program.
- Hosted 4 programs focusing on special topics, including usability and digital platforms.

## Education

Master of Science, Library and Information Science  
*University of Illinois, Urbana-Champaign*

Bachelor of Arts, English  
*Aurora University*